

# Marco Tagliaferro

Date/Place of birth: 09 March 1979, Ivrea, Italy  
 Citizenship: Italian, Permanent resident in Poland since 2006  
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## OBJECTIVE

Enterprise Security Leadership

## PROFILE STATEMENT

**Information Security Senior Manager - Program/Project Manager - Certified Security Expert**

Results-driven professional with strong client-centric skills with:

- **13 years' experience in Information Security, 6 as Security Manager** (Access Control, Risk Management, Policy Management, Project Assurance, BISO, Policy&Standard, Security Awareness)
- **15 years' experience in Global Project and Program Management** (IT-Telecom-Cybersecurity)

Strong sides: **"Get the job done" attitude, Time/Priority Management, ability to work under pressure**

Offers the following excellent skills:

- **Develops strong relationships with stakeholders at all levels to build consensus.**
- **Solves critical issues in a time-sensitive environment**
- **Negotiates successfully with both internal and external customers**
- **Delivers Risk Management analysis, reporting and strategies for mitigation**

## PROFESSIONAL EXPERIENCE

### Standard Chartered Bank (Warsaw, Poland)

**March 2022 - Actual**

Security Director – Global IT Security Risk and Control

**Information and Cybersecurity Operations – Risk and Control Director**

- Global Security Director reporting into Security Global VP, Manager of a medium team (3 Managers)
- Deliver Trusted and Reliable Expert Technical Cyber Advisory, Assessment and Assurance
- Oversees Enterprise/Operational risk management for Information and Cybersecurity domains
- Recommend process improvements to address control gaps and to enhance efficiency where possible.
- Support stakeholders in defining remediation actions / solutions to address identified assurance findings.
- Lead the redesign program to existing Issue and Risk Management lifecycle (including hiring of the assurance team and creation of a new forum with relevant C-level stakeholders)

### Avon Cosmetics Global (Warsaw, Poland)

**Sept 2019 - Feb 2022**

Security Sr Manager – BISO Global Head

**IT Security – Head of Business Engagement, Policy Awareness & Culture**

- Global Security Head reporting into the CISO, Manager of a medium team (2 PMs, 1 contractor, 2 analysts) and led 3 EY project teams` to deliver cybersecurity program workstreams
- Security Awareness: selected/onboarded new global vendor, hired internal team, run end to end program including Security portal, Communications to employees, Annual Training, Cybersecurity month, Phishing simulations, focused trainings and workshops
- Policy/Standard: Designed creation process, selected the frameworks including SOX(COBIT-COSO), ISO27k(27001-27002), NIST(CSF-800.53-800.63), GDPR, CIS-CSC, OWASP, CSA-CCM, ENISA and local regulations and Led end to end the IT Security policy creation and approval project
- BISO: Created team (hire and train), established Business engagement process, delivered workshops to Business Partners organization and set-up end to end reporting matrix model (including RACI)

### **Interim IT Security – Head of Governance Risk and Compliance**

**Apr 2020-Mar 2021**

I covered at interim the GRC Head role and team manager of 4 individuals (in addition to my assignment) .

Main responsibilities were the 4 processes: Risk Management, Vendor Risk Management, Project Risk Management and Assurance, Security Exceptions. I owned the Cybersecurity program GRC workstreams (Tools selection and re-definition of the 4 processes)

**PepsiCo International (Warsaw, Poland)****Sept 2015– Aug 2019***I decided to change occupation as headhunted by Avon Recruiters***Security Manager - Information Security Officer (Western Europe and R&D)***Feb 2017-Aug 2019*

- Assess information security risk through qualitative risk analysis on a regular basis
- Build and Maintain relationships with Sr Management, providing regular security training sessions
- Deliver Internal Audit for existing and newly developed solutions/infrastructures
- Lead end to end Security Standard Exception and Project Assurance Processes, supporting business
- Act as Security representative for Steering Committees and Change Management
- Supported as internal partner all Security initiatives including awareness and new implementations (mobile security, NAC, GDPR, etc.)

**Security Assistant Manager – Cybersecurity Program Coordinator***Sep 2015– Feb 2017*

- Drafted the Project Risk Management process from scratch and Led Project Assurance (Global)
- Built and Led Security Awareness Program for Europe and Sub Saharan Africa
- Cyber Security Program Manager (leading 20+ Projects, 10+PMs) and PM for 5 Projects
- Acting as end to end project Demand (since initiative approval to project closure)
- Creating and delivering program Reporting status into Leadership Steering on monthly basis

**Citi Bank International Ltd (Warsaw, Poland)****Aug 2010– Aug 2015***I decided to change occupation as headhunted by PepsiCo Recruiters***Security Sr Analyst - Cybersecurity Project Subject Matter Expert***Aug 2014– Aug 2015*

- Global SME support/training for Application Developers, Third party, and ID Administration teams
- Responsible for Application complex assessment from GRC perspective (PCI-DS, SOX, etc.)

**Security Analyst - Cybersecurity Project Coordinator***Jun 2011– Jul 2014*

- Lead end to end migration projects and monitor remediation plan completion
- Performing Access Controls assessment and Compliance Validation tests of the Applications

**IT Infrastructure Analyst (Help Desk 1<sup>st</sup>-2<sup>nd</sup> level)***Aug 2010 – Jun 2011*

- Provide technical support for a wide variety of technology related products and requests
- Lead problem and incident management whit critical issues escalated to Second level support

**TAGLIA CAR (Warsaw, Poland)****Aug 2007 – Dec 2010****Business Owner - MAX AUTO Driving School**

- Hire and manage personnel and Provision of driving lessons (Polish/English language)

**CORE Informatica (Ivrea, Italy)****Dec 2003 – Apr 2006****IT Infrastructure Senior Analyst (Help Desk 1<sup>st</sup>-2<sup>nd</sup> level)/ Deputy Team Leader**

- Lead problem and incident management (1<sup>st</sup> and 2<sup>nd</sup> level), and From Oct 2004 Deputy team leader

**VODAFONE IT (Ivrea, Italy)****Nov 2001 – Nov 2003****Network Operation and Maintenance HQ-Project coordinator- Roaming tester**

- Roaming Test Program Project coordination reporting to Program Manager
- Foreign SIM cards Testing and Network (MSC, HLR.VLR) configuration in MML language

**EDUCATION****2014-April-08 - BS Degree in Computer Science Engineering–**

University "Finance and Business Academy Vistula" - (Warsaw, Poland)

**PROFESSIONAL CERTIFICATIONS**

- CISM (Certification Nr 221705699)
- CRISC (Certification Nr 232067233)
- Information Security Management based on ISO/IEC 27001 27002
- CompTIA (Network)Security+
- Qualys Vulnerability Management Certified Professional
- Lean Six Sigma White Belt

**LANGUAGES****Italian**– Native speaker / **English**– Advanced, fluent / **Polish** -- Upper-intermediate**PERSONAL CHARACTERISTIC**

Creativity, Enthusiasm, Directness, Cheerfulness, Flexibility, Adaptation Spirit, Accountability

**HOBBIES**

Football, Snowboarding, Scuba diving (PADI Certified), Cooking, Family, Travelling, IOT, AI, SCADA